

ROSSFREIGHT (SYDNEY) PTY LTD

A.B.N. 97 003 775 648

Serving
Sydney
&
N.S.W



74-78 Seville Street, (P.O. Box 204) Villawood 2163. Telephone: 9794 7666 Fax: 9724 4727

19 June, 2014

To Whom It May Concern:

Testimonial : Dave Verma
PQAS - Personalised Quality Assurance Services

For over 15years PQAS has provided external consultancy to Rossfreight (Sydney) Pty Ltd for certification to ISO9001.

PQAS established our entire Quality System including structure charts, policies and procedures and implementation tools to show continuous improvement in our service, imperative in our competitive Transport industry. He has produced an easy to understand, simple and effective Quality Management System for which he is entrusted with the maintenance of.

PQAS is also responsible for training and monitoring of our internal audit teams and attends all bi-annual Surveillance Audits as well as 3year Certification Audits.

Dave is extremely reliable and professional. He has been able to communicate with personnel of all levels, particularly in the early stages of setting up our system.

Over the many years, Dave has produced a culture within Rossfreight where QA is second nature from the ground right through to Management levels.

In the last 15years Quality Management has gone from floundering to one of the areas that we have not had to worry about since.

Yours faithfully

Mona Heta
Senior Executive Manager
Administration & Accounting

