

Industrial Galvanizers (Sydney)

A Division of Industrial Galvanizers Corporation

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MEMORANDUM

TO: D. Verma

COMPANY: PQAS

FROM: Graham Choice

SUBJECT: Girraween Quality Assurance

DATE: 24th June, 2009

The past 12 months has seen significant improvement in the quality system on the Girraween site.

The most notable of these improvements has been:

- The accumulation of data by means of a regular customer survey
- Significant improvement in the resolution of non conformances

Both of these improvements has provided the data to allow improvements in the business and the business systems.

We look forward to continuing working with you to achieve further improvements in the future

Graham Choice

Regional General Manager

If any part of this transmission failed or was misdirected, please contact the above